



Automated Medical Bill Processing

Option 2: Electronic Data Interface

Process: ManageAbility Explanation of Review (EOR) forms can be exported out of the system in an electronic file format. This electronic file format will be as per the client specifications and will help the client automate the process of transferring EOR data into the clients claims payment system in without manual intervention.

The steps involved in automation of this process

1. ManageAbility can create a file representing the data elements of the EOB (in any format ranging from XML to delimited text file) as a scheduled event (e.g., end of day).
2. The files can be transferred in a secure manner to the clients end. The client will determine the mode of transfer and security protocol. (e.g., secure FTP)
3. The client could process these files by importing them into their payment system.

- Pros:
- 1) True Electronic Transfer Process.
 - 2) Data entry errors removed from process at client site; no re-keying from EOB.
 - 3) Non-invasive interface and a very “silent and seamless” background process.
 - 4) Does not require labor to support and process EORs.
 - 5) Guaranteed Data Security.

- Cons:
- 1) May require programming effort by client to import the file given from ManageAbility to import into the claims payment system.